1. Description of Change?

* To update sailpoint to handle LOA/HOLD/Furlough to Active event change.
* To update sailpoint to handle disabling of JD Edward and enabling email retention when there is an Active to Furlough event change.
* To update sailpoint to handle disabling of AD based on Hourly\_Salarised attribute from ultipro when there is a Active to LOA event change.

1. Justification for change?

When the status changes from LOA/Furlough to Active and if the AD is already manually enabled then there need not be any password update for the AD account so the end users can keep continuing their work without any issues. There were few email modifications and changes in Furlough to Active to support disabling the JD Edward application if it is present.

1. Change Plan (outline in detail how you plan on implementing your change)?

Take backup of the existing files.

1. Import file “Lifecycle Event - Reinstate”
2. Import file “SMWE - Event - LOA”
3. Import file “SMWE - Event - Furlough”
4. Import file “EmailTemplate-SMWE - LOA-HOLD email template”
5. Import file “EmailTemplate-FrameworkPasswordHOLDManager”
6. Import file “EmailTemplate-FrameworkPasswordManager-LOA-Furlough”
7. Backout Plan (outline in detail how you plan on backing out (reversing) the change you implemented if it interrupts services)?
8. Re-import the old file.
9. Test Plan (outline in detail how you plan on testing this change)?

Had a test run for few users in Dev.



1. Risk (high/moderate/low)? If this change has a high probability of impact a lot of users the risk should be high.

Moderate.